

PERSONAL DATA PROCESSING POLICY

AGROLOGISTIC PARK s.r.o.

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In order to meet information requirements for its customers and visitors to its website,

AGROLOGISTIC PARK s.r.o. issues these

Personal Data Processing Policy

(hereinafter referred to as "**Policy**")

This policy details Art. 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, (hereinafter referred to as "**GDPR**") and is consistent with the specific conditions outlined here by the controller of personal data.

This policy governs transparent information, notifications and how customers and visitors to the controller's website can exercise their rights as natural persons in connection with the processing of their personal data by the controller.

1. Terms

Data subject: Natural persons (consumers or self-employed individuals) to whom the personal data relate (hereinafter referred to as "**customer**")

Personal data: Any information identifying a customer or an identifier of him or her, where the customer is a natural person who can be identified directly or indirectly, in particular by a specific identifier such as a name, identification number, location data, network identifier or one or more specific elements of the natural person's physical, physiological, genetic, mental, economic, cultural or social identity (hereinafter referred to as "**data**" or "**information**").

Controller: Entity determining the purposes and means of the processing of personal data, processing the personal data and taking responsibility for the processing of them. The controller of personal data is **AGROLOGISTIC PARK s.r.o.**, Reg. No: 50 762 923 (hereinafter referred to as "**we**" or "**us**").

Processor: Entity processing personal data for the controller either pursuant to the law or on behalf of the controller, by virtue of a contract for the processing of personal data (hereinafter referred to as "**business partner**" or "**partner**").

Website: Website accessible at www.agrologisticpark.sk.

Purposes for processing personal data: Reasons why personal data are processed, which may include addressing questions, resolving demands for our services, implementing a

contract, answering complaints and protecting our rights, property and safety or the rights, property, and safety of others.

2. What personal data are processed?

The following personal data or categories of personal data are processed by us in connection with relevant legal title and the purpose for processing them:

- a) Identification and address data:** i.e. full name, registered office or permanent address, delivery address, registration number
- b) Electronic contact data:** i.e. telephone number, email address
- c) Other personal data associated with a contractual relationship:** bank account number, order history, other data typically provided in contract forms, other documents or communicated to us, including latest updates (account number, academic degree)

3. Origin of personal data

Only the data you provide us are processed, specifically when you complete a contact form, send an email or telephone us, communicate with us over social or professional networks, speak with us orally, draft contracts or other business documents, or recommend third parties. Typically, these involve the following:

- **Identification and address data**
- **Electronic contact data**
- **Other personal data associated with a contractual relationship**

4. Why are your personal data processed?

Your personal data may be processed for the following reasons:

- **To initiate or continue a contractual relationship**
 - Purpose: There may have been a contract agreed between you and us entitling you to the services you have ordered. Here we are likewise entitled to payment of the agreed price for them. In order for both your obligations and ours under the agreement to be fulfilled and reviewed, your identification and address data, electronic contact data and other personal data related to the contractual relationship have to be processed by us.
 - Legal basis: The contractual relationship between you and us justifies the processing of personal data for the purposes of fulfilling it. In this case, the provision of personal data is a contractual requirement, without which it is not possible to conclude a contract.
 - Retention period: Data are stored for the duration of the contractual relationship between you and us.
- **Communicating with customers, rating your satisfaction, addressing issues and resolving complaints**
 - Purpose: Your data are used by us to manage your questions (typically through a web contact form or email) and to resolve issues and complaints. We may also contact you to request completion of a satisfaction questionnaire.

In addition, your data are also processed by us in order for you to exercise your rights should you not be completely satisfied with our performance or in connection with the processing of your personal data.

- Legal basis: Processing of personal data for the purpose of communicating with customers and business partners, evaluating satisfaction, addressing issues and resolving complaints is justified by our legitimate interest in being able to communicate with our customers and business partners. The provision of personal data in this case is neither a legal nor contractual requirement. You are not obliged to provide us with your personal data for this purpose.
 - Retention period: Data are stored for the duration of the contractual relationship and for a period of five years after it has been terminated.
- **Protection of our rights, property and safety and of the rights, property, and safety of others**
 - Purpose: Your data (specifically what is contained in contracts) may be used by us to prevent or detect wrongdoing, fraud, abuse, violation of our terms and conditions, to comply with a decision issued by a court, other law enforcement agency or government authorities, or to meet conditions provided in applicable legislation.
 - Legal basis: Processing of personal data for the purpose of protecting our rights, property and safety and of the rights, property, and safety of others is justified by our legitimate interest therein. The provision of personal data in this case is neither a legal nor contractual requirement. You are not obliged to provide us with your personal data for this purpose.
 - Retention period: Data are stored for five years either from the termination of the contractual relationship between you and us or from when the data has been acquired.
 - **Accounting and tax purposes**
 - Purpose: Your personal data also have to be processed by us because they are required by applicable accounting and tax legislation.
 - Legal basis: Processing of personal data for accounting and tax purposes is justified by compliance with legal obligations. These data have to be processed by us.
 - Retention period: Both accounting and tax data are processed for a period of 10 years.

5. Who has access to your personal data?

Your personal data are accessed primarily by our staff and this data are needed by them to provide you with our services.

In addition to our employees and affiliated businesses, your personal data have to be passed to the various business partners that enable us to operate. Partners to whom we entrust your personal data are carefully selected by us. We only work with those able to guarantee such technical and organisational personal data security so there is no unauthorised or accidental access to your data, nor other misuse of them. No one is allowed to use the data you provide for any purpose other than for what they have been made available to us.

The following categorised recipients among our partners are permitted access to your personal data:

- **Partners providing us with their services, guaranteeing certain technical operations for us and operating technologies used by us for our services**
 - In order for us to operate properly and provide you with our services, we are required to work with several partners providing us with their services, guaranteeing certain technical operations for us and operating technologies we use for our services. These are typically providers whose services fall under the categories below:
 - Accounting and tax advice
 - IT services and hosting, including cloud storage
 - Security and integrity for our services and websites
 - Analytical services
 - Attorneys and legal services
- **Public authorities**
 - Personal data are made available to law enforcement agencies if they are required by law or critical to preventing detecting and prosecuting criminal offences and fraud, or otherwise when the law requires us to do so.
 - Law enforcement (police, prosecutors) or financial regulatory authorities.
 - Personal data are not regularly transmitted to these recipients, but only under random circumstances, especially when the law requires such transmission.

6. Are personal data transmitted outside the EU?

No personal data are intended for transmission to anywhere outside of the European Economic Area, encompassing the countries of the European Union plus Iceland, Liechtenstein and Norway, and for either processing there or by an international organisation.

7. How are your personal data processed?

Personal data are processed both manually and automatically. Proper records are kept of everything AGROLOGISTIC PARK s.r.o. processes, in accordance with applicable legislation.

8. What rights do data subjects have?

Please contact us through our address details, listed above at the beginning of this policy, whenever you exercise your rights. We reserve the right to verify in an appropriate manner the identity of anyone opting to exercise them.

- **Right of access to personal data**
 - If you wish to know whether we are processing your personal data, you have the right to obtain information from us about if we are and the right to have access to them.
- **Right to rectify inaccurate or incomplete personal data**
 - If you believe the information about you processed by us to be inaccurate or false, you have the right to request it to be corrected. Likewise, you have the right to the completion of incomplete personal data. Personal data will be corrected or added by us without undue delay, but always considering our technical capabilities.
- **Right to erasure**
 - If your personal data are no longer needed for the purposes for which they were collected or otherwise processed, or if you discover them to have been processed

illegally, you have the right to request the personal data to be erased.

- **Right to restrict the processing of personal data**
 - If you have no interest in the complete deletion of your personal data, but only to restrict temporarily the processing of them, you may request us to restrict processing.
- **Right to object**
 - You have the right at any time to object to your personal data processed for the purposes of a task carried out in the public interest, in the exercise of official authority or for the purposes of protecting our legitimate interests. Unless there is a compelling legitimate reason for us to process the personal data that overrides your interests or your rights and freedoms, we will terminate the processing without undue delay upon your objection.
- **Right to withdraw consent at any time**
 - If you have given us consent to process your data, you have the right to withdraw it at any time.
- **Right to information about automated decision-making including profiling**
 - None of the data about you processed by us are ever based on automated decision-making, including profiling, which would either have legal effects upon you or significantly affect you in a similar way.

To exercise your rights, contact the corporate representative for AGROLOGISTIC PARK s.r.o. at office@agrologisticpark.sk

- **Right to lodge a complaint with the Office for Personal Data Protection**
 - You have the right to lodge a complaint with a supervisory authority, which in Slovakia is the Office for Personal Data Protection (Úrad na ochranu osobných údajov Slovenskej republiky) at
Hraničná 12, 820 07 Bratislava 27
Phone: +421 232 313 214
Website: <https://dataprotection.gov.sk/uouu/sk>

9. Are cookies processed?

No cookies are processed by us.

Cookies are used by most websites and servers to provide many basic internet services. When you shop online, cookies are used, for example, for the e-shop to remember items you have previously added to your shopping cart. Cookies also enable our website to save your preferences (e.g. language, login) and use them for your next visit. Cookies are also able to collect statistics on user activity, such as the number of unique visitors to the site each month, information which is very valuable for controllers to allow them to provide you with better and more user-friendly services.

10. Conclusion

Both legislation and our business strategy may change and therewith how your personal data may be processed. If we choose to update this policy, the changes will be posted on our website and you will be notified about them. Any more fundamental changes to this policy or changes required to comply with the law will be communicated to you in advance. Please read this policy carefully and regularly check them when you are communicating with us or using our website.

Legislation:

This document is specifically governed by the legislation below:

- Regulation (EU) 2016/679 of the European Parliament and of the Council, General Data Protection Regulation
- Act 18/2018 Coll. on protection of personal data, as amended
- Act 40/1964 Coll., Civil Code, as amended
- Act 311/2001 Coll., Labour Code, as amended.

EU laws including the GDPR are available free of charge online at *EUR-Lex*:

<https://eur-lex.europa.eu/homepage.html?locale=sk>.

Text of the GDPR in Slovak are available free of charge online at *EUR-Lex*:

<https://eur-lex.europa.eu/legal-content/SK/TXT/HTML/?uri=CELEX:32016R0679&from=CS>.

Slovak legislation are available free of charge online at *Zákony pre ľudí (Laws for the People)* at <https://www.zakonypreludi.sk/>.